

# designs made to last

The Muuto Warranty is our commitment to the quality of our designs, striving to create products that will last for years to come.

We offer a 10-year warranty on all Muuto products tested to meet the BIFMA strength and stability requirements and a 5-year warranty on all other products to the contract market.

This warranty extends only to the original purchasers who acquire new product through an Authorized MillerKnoll Dealer or directly through MillerKnoll's Contract Customer Service Team. Any product, part, or component must have been used according to Muuto's published instructions *[and installed and maintained by a Muuto factory-trained technician or an authorized Muuto dealer installer]. [If these requirements are met, warranty coverage will be extended.]* Any misuse, abuse, or modification to the original product voids the warranty. *[Muuto does not warrant the performance of the product when used in combination with other than original Muuto product.]*

The warranty period starts from the date of purchase.

This document describes all the warranties given and remedies available with respect to those certain products specifically identified above. Muuto disclaims any other warranty whether express or implied, statutory, or otherwise, in relation to the products.

## Muuto does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes, including colorfastness, due to aging, exposure to light or direct sunlight
- marks, scars, or wrinkles occurring naturally in leather
- failure resulting from normal wear and tear
- pilling of textiles
- matching of colors, grains, or textures of natural materials
- colorfastness or the matching of colors of textiles or surface finishes, including an exact match to cuttings, samples, or swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments
- damage or marking of materials or abrading of textiles over time caused by sharp or foreign objects
- discoloration of textiles and surface materials due to soiling, stains, or dye transfer from clothing, including denim

Muuto does not provide any warranty whatsoever with regard to Customer's Own Materials (COM) and other customer-supplied items.

Muuto does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

**TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.**

**MUUTO SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Applies in US only: Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in the two preceding paragraphs may not apply. This warranty gives the purchaser specific legal rights; however, the purchaser may also have other rights that may vary from state to state.

Applies outside US: Except as stated above, Muuto will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products, but nothing contained herein will or will be considered to exclude or restrict any liability on Muuto's part for death or personal injury resulting from negligence.

**Effective November 2023.**